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## BIB DATA SHEET

CONFIRMATION NO. 1990

<b>SERIAL NUMBER</b> 10/081,560	<b>FILING or 371(c) DATE</b> 02/20/2002 <b>RULE</b>	<b>CLASS</b> 705	<b>GROUP ART UNIT</b> 2445	<b>ATTORNEY DOCKET NO.</b> 0600/96785	
<b>APPLICANTS</b> Michael Ely, Pelham, NH; Timothy P. Sipse, Methuen, MA; Calvin D. Adams, Pelham, NH; Robert Opiela, Raymond, NH; <b>** CONTINUING DATA *****</b> This appln claims benefit of 60/270,662 02/20/2001 <b>** FOREIGN APPLICATIONS *****</b> <b>** IF REQUIRED, FOREIGN FILING LICENSE GRANTED **</b> 03/19/2002					
Foreign Priority claimed <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No 35 USC 119(a-d) conditions met <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Verified and /MELVIN H POLLACK/ Acknowledged Examiner's Signature	<input type="checkbox"/> Met after Allowance Initials	<b>STATE OR COUNTRY</b> NH	<b>SHEETS DRAWINGS</b> 11	<b>TOTAL CLAIMS</b> 20	<b>INDEPENDENT CLAIMS</b> 3
<b>ADDRESS</b> Husch Blackwell Sanders, LLP Husch Blackwell Sanders LLP Welsh & Katz 120 S RIVERSIDE PLAZA 22ND FLOOR CHICAGO, IL 60606 UNITED STATES					
<b>TITLE</b> Method and apparatus for a business contact center					
<b>FILING FEE RECEIVED</b> 870	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit		